

# AUSPI

Happy Diwali

## NEWS BULLETIN

SEPTEMBER 2009

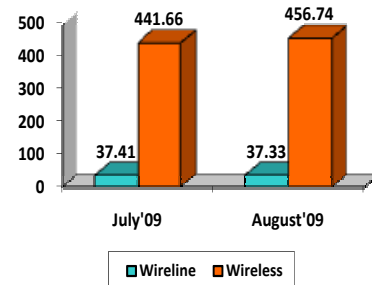
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### I. [SUBSCRIBER FIGURES – AUGUST 2009](#)

- Total Telephone subscriber base reaches 494.07 Million
- Wireless Subscription reaches 456.74 Million
- 15.08 million Wireless Subscribers added.
- Broadband subscribers reach 6.98 million mark.
- Tele-density reaches 42.27% mark.

Subscriber Data - July to August 2009



Subscribers in mn

	July'09	August'09
<b>Wireline</b>	37.41	37.33
<b>Wireless</b>	441.66	456.74
<b>Total</b>	479.07	494.07

Source: TRAI

Subscribers in mn

	July'09	August'09
<b>Broadband</b>	6.80	6.98

Source: TRAI

### II. [TELEDENSITY](#)

	July'09	August'09
<b>Total (%)</b>	41.08	42.27

Source: TRAI

### III. MOBILE NUMBER PORTABILITY (MNP) REGULATIONS, 2009.

**On September 23, 2009**, TRAI issued Mobile Number Portability Regulations 2009. Some important aspects of regulations are:-

- a. *Indicating eligibility conditions for porting of mobile telephone numbers;*
- b. *defining rights and obligations of the Donor Operator, the Recipient Operator, the MNP Service provider;*
- c. *the procedure to be followed by each player in the chain in processing number porting request;*
- d. *specifying time limits for completion of various steps by the Donor Operator, Recipient Operator and the MNP service provider.*
- e. *envisaging least disruption of service to the consumer*

Please click here to download the MNP Regulations 2009  
<http://www.trai.gov.in/WriteReadData/trai/upload/Regulations/89/Regulation23sep09.pdf>

### IV. SPECTRUM COMMITTEE REPORT

TRAI Placed Reports of the DoT Spectrum Committee for "Allocation of Access (GSM/CDMA) Spectrum and Pricing".

Please click here to download the Spectrum Committee Report  
<http://www.trai.gov.in/WriteReadData/trai/upload/misc/117/FinalReportSpectrumCommittee.pdf>

### V. AMENDMENT TO DIRECTION DATED THE 27TH APRIL, 2009 ON PROVISION OF VALUE ADDED SERVICES TO CUSTOMERS.

**On September 4, 2009** TRAI issued an amendment its direction dated 27<sup>th</sup> April 2009 on provision of value added services with regard to explicit consent and for preventing accidental subscription to value added services etc.

Please click here to download VAS Direction:  
<http://www.trai.gov.in/WriteReadData/trai/upload/PressReleases/699/pr4sep09no66.pdf>

### VI. TRAI LETTERS

- A. A joint industry letter was submitted to TRAI on 22<sup>nd</sup> September 2009 seeking three months time for implementing TRAI's amendment direction dated 4<sup>th</sup> September 2009.

TRAI vide letter no. 305-5/2008-QoS dated 30<sup>th</sup> September 2009 granted a time period of two months for this implementation as well as for Common Short Code **1552-23** as VAS helpline.

- B. TRAI vide letter no. 409-14/2008-FN dated 25<sup>th</sup> September 2009 requested the Associations to submit information on benefits provided to Rural Subscribers.
- C. TRAI vide letter no. 330-4/2007-CA dated 16<sup>th</sup> September 2009 requested AUSPI to nominate representatives to the Committee for Utilization of Telecommunication Consumers' Education and Protection Fund (CUTCEF).

### VII. DOT LETTERS

- A. On September 30,2009 Department of Telecommunications through circular no. 1-34/2006-VI(Pt.) laid out detailed instructions on the subscriber re-verification.
- B. DDG (AS-II), DoT circulated UIDAI Working Paper as received from Chairman, UIDAI in connection with the meeting held on 24th September, 2009 with UIDAI Authority.
- C. In response to ASUPI letter no. 133 regarding some clarification etc with reference to IMEI vis a vis ESN/MEID, DOT has responded vide letter no. 20-40/2006-BS-IIIOPt.0/IMEI stating that they have clarified the issue with the Ministry of Commerce and Industries through letter of even number dated 25<sup>th</sup> September 2009
- D. WPC Wing of DoT vide letter no. No.R-110184/22/2007-NT dated 23<sup>rd</sup> September 2009 informed about constitution of a committee to oversee trial for coexistence of CDMA 1900 MHz and 3G Services in 2.1 GHz.

- E. DOT has sought details from the member service providers regarding the capital investments from 2002-03 onwards in the format prescribed through letter no. 16-52/2006-IP dated 18<sup>th</sup> September 2009.
- F. WPC circular No. J-14025/9(4)/98-NT dated 18.09.2009 regarding surrender of Microwave frequency. The circular requires Service Providers to give an undertaking/certificate regarding dismantling the Microwave links/stations, non-utilization of frequency carrier, up-to-date payment regarding surrendered frequencies etc.
- G. WPC Wing of DoT requested through letter no. J-14025/317/2008-CDMA/406 dated 17<sup>th</sup> September 2009 the details of the deployment with acceptance number for each sites.
- H. DoT vide letter no. Letter No. 842-336/2005-VAS/223 dated 16<sup>th</sup> September 2009 intimated all Access Service Providers that if positions like Chairman, Managing Director, CEO, CFO are held by a Foreign National, then they have to get a security clearance from MHA in a format prescribed.
- I. DoT letter No. 16-3/2009/AS-III/736 dated 16<sup>th</sup> September 2009 allocated Short Code 1552-23 as VAS helpline for registering subscriber's request for unsubscribing VAS.
- J. DoT addressed all the Access Service Providers regarding directions to meet requirements for National Security through their letter no. 20-40/2006-BS-III(Pt.)(Vol.I)/201 dated 3<sup>rd</sup> September 2009.
- K. DOT, vide letter No.800-345/2009-VAS dated 9<sup>th</sup> September 2009 proposed drastic changes in the Location Routing Numbers for MNP implementation and requested Associations to furnish comments.
- L. Department of Information Technology vide letter no. DIT/SD(BMB)/Gen/2009 requested to provide inputs on Digital Economy, Broadband and WiMax, E-governance and Spectrum Issues, for the Indo-French Joint Working Group Meeting on IT & Telecom.

- M. WPC has issued an OM to service providers and the Customs Authority (No. P-11015/02/2009-PP dated 26/08/2009) in supersession of earlier order for import of GSM/CDMA wireless equipment by service providers with either type approval from WPC or confirmation that the equipment meets international standards.

*Please Click here to view the OM*  
[www.wpc.dot.gov.in](http://www.wpc.dot.gov.in)

## **VIII. DOT MEETINGS OF THE MONTH**

- A. Meeting with Chairman, UIDAI was held on 24<sup>th</sup> September 2009 in DoT. Mr. Nandan Nilekani, Chairman UIDAI who gave a presentation on various output relating to Unique Identification Number and clearly mentioned that UIDAI will issue only Unique Identification Number and not a card
- B. The third meeting of the DoT Committee on TRAI recommendations on an "Approach to Rural Telephony - suggested measures to accelerate Growth' was held on 23<sup>rd</sup> September 2009 under the chairmanship of Joint Secretary (T) .
- C. Meeting on Memorandum of Association of TCOE-DC was held on 23<sup>rd</sup> September 2009 under the chairmanship of JS (T).
- D. An informal meeting was taken by the Wireless Advisor on 17<sup>th</sup> September 2009 regarding SACFA Clearance.
- E. 3<sup>rd</sup> Governing Council Meeting of TCOE/C-DoT was held on 10<sup>th</sup> September 2009 in IIT Mumbai.
- F. Meeting of Inter-ministerial Committee on Wi-Fi Security was held on 10<sup>th</sup> September 2009 under the chairmanship of Advisor (T), DoT to review the status of implementation of instructions issued to all Internet Service Providers.

## **IX. AUSPI LETTERS**

- A. On September 30, 2009 AUSPI submitted a letter to WA requesting intervention of WPC to facilitate setting up of new BTS Towers in the NDMC/LBZ area.

- Similar letter was also submitted to Sr. DDG, TEC
- B.** AUSPI submitted a Letter to Chairman TRAI requesting Review of Telecom Consumer Protection and Redressal of Grievances Regulation in respect of toll free customer care service on 29<sup>th</sup> September 2009.
  - C.** AUSPI submitted a letter to WPC on 29<sup>th</sup> September 2009 with response to WPC Circular No. No.J-14025/9(4)/98-NT/416 dated 18<sup>th</sup> September 2009 wherein in they had mentioned about submission of certain documents with the application for surrender of frequency carriers
  - D.** On September 23, 2009 AUSPI submitted its response to TRAI on 'Draft Regulation for amendment of the Telecom Consumers Protection & Redressal of Grievances Regulations, 2007 (3 of 2007) Dated 4<sup>th</sup> May 2007'.
  - E.** AUSPI submitted inputs required by DIT for Indo-French Joint Working Group meeting.
  - F.** On September 18, 2009, AUSPI submitted its views on sharing of International Call Centre (ICC) EPABX and office use of EPABX with logical partitioning to Director (CS I), DoT.
  - G.** AUSPI submitted format / wording for Self Certification to DoT on 18<sup>th</sup> September 2009.
  - H.** On September 17 2009, AUSPI submitted its comments to DoT on proposed changes in LRN for Mobile Number Portability.
  - I.** On September 17, 2009 AUSPI submitted a letter to Hon'ble Minister of Communication & IT in connection with First Year Rollout Obligations; penalty etc which DOT is planning to impose on Service Providers.
  - J.** On September 15, 2009, AUSPI submitted a letter to Secretary DoT requesting to recomputed Microwave Charges payable by Member Service Providers as per TDSAT Order and excess charges be refunded or be held as a deposit for adjustment against future dues.
  - K.** AUSPI submitted a letter to Hon'ble Minister of Communications & IT on 15<sup>th</sup> September 2009 requesting rollout obligations for disturbed states like J&K, Assam and NE should be waived or at least modified to coverage of 10% of District Headquarters in the first three years.
  - L.** On September 12, 2009 AUSPI submitted a letter to Secretary (T), DoT requesting Settlement of all important issues by the Government of India before 3G/BWA/EVDO auctions.
  - M.** AUSPI submitted a letter to the MOC & IT on 1st September 2009 in connection with the payment methodologies of royalty charges and spectrum usage charges for Microwave access and backbone frequencies. In our submission, we have brought out that these are being charged in an arbitrary manner and causing undue financial disadvantage to our member service providers. We have requested to form a committee under DOT/WPC to look into the aspects of computation of AGR for Spectrum Charges, License Fee for customer sites (RRU) for broadband services, Spectrum Royalty Payment for number of carriers, Royalty and License fee per link for WIMAX spectrum etc.
- X. JOINT INDUSTRY LETTER / ACT LETTER**
- A. On September 29, 2009** ACT submitted industry response to TRAI on an article appeared in My Mobile Magazine on Subscriber Verification.
  - B. On September 29, 2009** ACT submitted an industry response to TRAI on the Complaint received by the Authority from Federation of Andhra Pradesh Consumer Products Distributors Association.
  - C. On September 29, 2009,** ACT submitted a letter to Secretary (T), DoT on the subject Security Audit of New Systems and Issuance of Certificate.
  - D. On September 29, 2009,** AUSPI, COAI & ICA Jointly submitted a letter to the Hon'ble Minister

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of Finance on Key concerns of Telecom industry w.r.t. proposed GST.

Similar letters were also submitted to Hon'ble Minister of Communications & IT, Chairman Empowered Committee of State Finance Ministers & Chairman, Finance Commission.

- E. On September 22, 2009**, a Joint Industry letter was submitted to TRAI seeking extension on implementing the recently issued direction of TRAI on Provision of Value Added Service.
- F.** ACT submitted its response to DoT on 15<sup>th</sup> September 2009 with reference to security concerns raised on use of Chinese Equipment in Telecom Networks especially in sensitive regions.
- G.** ACT requested DoT through letter dated 15<sup>th</sup> September 2009 that SIM personalization in India may not be mandated till such time some more centers of SIM personalization are setup in India.
- H.** On September 13, 2009 Joint Industry Letters were submitted to TRAI and DoT on Common Short Code for un-subscription to VAS services through Voice and SMS.
- I.** Consequent to a meeting held in DOT [on 10th July, 2009] with regard to spot photograph and finger prints of mobile phone applicants, ACT, vide its letter of 1st September 2009, stated that since the Government is constituting Unique Identification Authority, any decision in isolation should not be taken in this regard.

## **XI. AUSPI MEETINGS & OTHER IMPORTANT EVENTS**

### **A. AUSPI MEETINGS**

- On 24<sup>th</sup> September 2009 AUSPI & COAI jointly organized an informal get together dinner for Mr. Sidhartha Behura, Secretary (T), DoT at Hotel Intercontinental Eros, Nehru Place.
- 12<sup>th</sup> Annual General Meeting of AUSPI was held on 24<sup>th</sup> September 2009 in AUSPI office.

Mr. Madhav Joshi was elected as President and Mr. B. B. Anand as Vice President for year 2009-2010.

- 109<sup>th</sup> Executive Council meeting of AUSPI was held on 12<sup>th</sup> September 2009 at AUSPI office.
- On 11<sup>th</sup> September 2009, AUSPI & COAI jointly met Mr. Lakhshmi Kumaran at his residence to discuss regarding making additional representation to DGFT on pending SFIS issue as well as to include telecom service under SFIS in the New Foreign Trade Policy, 2009-14.
- AUSPI, COAI & ICA jointly met Consultant PriceWaterCooper on 3<sup>rd</sup> September 2009 to discuss regarding Joint Industry Representation to Ministry of Finance on issues related to GST

### **B. ACT MEETINGS**

- ACT Meeting was held on 22<sup>nd</sup> September 2009 at COAI office to discuss the following issues:-
  - Self certification from service providers as per item No. 4(iii) of the agenda circulated by DOT.
  - Industry response to TRAI on letter from 'Federation of AP Consumer Products Distributor Association'.
  - Industry response to TRAI on the recent article in MyMobile magazine.
- ACT Meeting was held on 9<sup>th</sup> September 2009 at COAI office to discuss Industry participation in UID project of the Government of India

### **C. OTHER IMPORTANT EVENTS**

- 6<sup>th</sup> National Summit on E-Governance by Assocham was held on 30<sup>th</sup> September 2009 at Hotel Le Meridien, New Delhi.
- Conference on E-Invoicing: Adapting E-Business Practices and Policies in Changing Economic Environment by CII held on 25<sup>th</sup> September 2009 at Gulmohar Hall, India Habitat Centre, New Delhi.

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- Webinar by Qualcomm on 'What's next for CDMA' was held on 24<sup>th</sup> September 2009.
- Interactive Session by ITU-APT Foundation of India & CMAI was held on 21<sup>st</sup> September 2009 at Assocham House, Prithvi Raj Road, New Delhi.
- Farewell Dinner to Hon'ble Justice Arun Kumar, Hon'ble Chairman TDSAT by Telecom Lawyers Association was given on 19<sup>th</sup> September 2009 at Silver Oak, Habitat World, IHC, New Delhi.
- 2nd Workshop "Migration from IPV4 to IPV6 in India" organized by TEC held on 15<sup>th</sup> September 2009 in Prof. Satish Dhawan Auditorium, IISC, Bangalore
- CII 2<sup>nd</sup> National Committee Meeting on Telecom & Broadband was held on 11<sup>th</sup> to 12<sup>th</sup> September 2009 at Chennai Trade Centre, Chennai.
- Green Telecom India 2009 was held on 11<sup>th</sup> September 2009 at Hotel Shangri La, New Delhi
- "India On" a Qualcomm 2009 Conference was held on 2<sup>nd</sup> September 2009 at Durbar Hall, Hotel Taj Palace, New Delhi.
- Panel Discussion by Voice & Data on "Maximizing the Revenue Potential of 3G" was held on 2<sup>nd</sup> September 2009 at Hotel The Park, Nehru Place, New Delhi.

<b>18-Nov-09</b>	Publication of ownership details of Applicants.
<b>23-Nov-09</b>	Bidder Ownership Compliance Certificate
<b>27-Nov-09</b>	Pre-qualification of Bidders
<b>03-Dec-09 to 04-Dec-09</b>	Mock Auction
<b>07-Dec-09</b>	Start of the 3G-WCDMA Auction
<b>2 days after the close of the 3G-WCDMA Auction</b>	Start of the EVDO and BWA Auctions
<b>Within 5 calendar days of the close of the relevant auction</b>	Payment of Bid Deposit by Successful Bidders
<b>Within 15 calendar days of the close of the relevant auction</b>	Payment of balance amount (Successful Bid Amount less Bid Deposit)
<i>(Revised IM not yet issued)</i>	

## XII. 3G AND BWA SPECTRUM AUCTION TIMELINES

<b>29-Sep-09</b>	Release of Revised Information Memorandum
<b>08-Oct-09</b>	Deadline for submission of questions for pre-bid conference
<b>12-Oct-09</b>	Pre-bid conference
<b>22-Oct-09</b>	Issue of clarifications, if any
<b>26-Oct-09</b>	Notice Inviting Applications
<b>13-Nov-09</b>	Final Date for Applications

## XIII. TELECOM BYTES



### S.C. JUDGMENT -TELECOM CONSUMERS CANNOT APPROACH CONSUMER FORUMS FOR BILLING DISPUTES

Supreme Court of India said that Consumer Court would not entertain disputes on phone bill under Consumer Protection Act. This will now be resolved through Section 7 (B) of Indian Telegraph Act 1885.

Section 7B  
Arbitration of disputes.

1. *Except as otherwise expressly provided in this Act, if any dispute concerning any telegraph line, appliance or apparatus arises between the telegraph authority and the person for whose benefit the line, appliance or apparatus is, or has been, provided, the dispute shall be determined by arbitration and shall, for the purposes of such*

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determination, be referred to an arbitrator appointed by the Central Government either specially for the determination of that dispute or generally for the determination of disputes under this section.

- The ward of the arbitrator appointed under sub-section (1) shall be conclusive between the parties to the dispute and shall not be questioned in any court.



## DO YOU KNOW?

- **On the day pop star Michael Jackson died, data traffic on Australian telecom operator Telstra's network jumped 170%**



- **Since 2005 the number of fixed lines globally has fallen 0.9% to reach 1.24 billion lines according to IDATE, a telecom market research firm. The number of Mobile Subscribers has gone up 95% to 4.22 billion**



Source: Economic Times



## IMPORTANT FACTS ON MOBILE BANKING:

- *Mobile Banking Services are offered for Domestic Transactions.*
- *Transfer upto Rs. 5000 daily*
- *Make payment / purchase goods / services upto Rs. 10000*



- *Customers of Bank, holders of Debit / Credit Cards can use these services.*
- *Mobile Banking Customer Complaints / grievances are covered under the Banking Ombudsman Scheme.*
- *Banks are required to telling the customers about risks, responsibilities & liabilities of Mobile Banking Services.*

Issued by Ministry of Consumer Affairs, food and Public Distribution



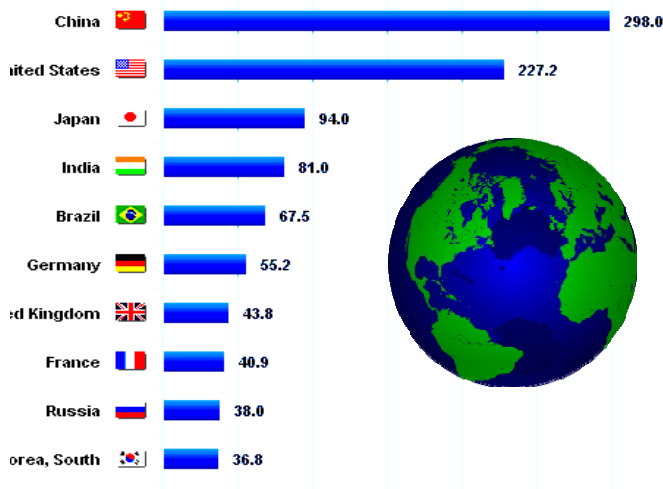
## THE JOURNEY OF THE INTERNET

- 1969: September 2: Two Computers at University of California, Los Angeles, exchange meaningless data in first test of Arpanet, an experimental military network.**
- 1972: Ray Tomilson brings email to the network choosing @ as a way o specify email addresses belonging to other systems.**
- 1973: Arpanet gets first international nodes in England and Norway**
- 1974: Vin Cerf and Bob Kahn develop communications technique called TCP, allowing multiple**
- 1983: Domain name system is proposed. Creation of suffixes such as '.com' , '.gov' and '.edu' comes a year later.**
- 1988: One of the first internet worms, Morris, cripples thousands of computers**
- 1990: Tim Berners- Lee creates the World Wide Web while developing ways to control computers remotely.**
- 1993: Mosaic, the first web browser to combine graphics and text on a single page.**
- 1994: Development of the first commercial web browser, Netscape. Two immigration lawyers introduce the world to spam, advertising their green card lottery services.**
- 1998: Google forms out of a project that began in Stanford dorm rooms. US government delegates oversight of domain name policies to ICANN.**

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- 1999:** Napster popularizes music file-sharing and spawns successors that have permanently changed the recording industry.
- 2000:** The dot-com boom of the 1990s becomes a bust as technology companies slide.
- 2004:** Mark Zuckerberg starts Facebook at Harvard University.
- 2005:** Launch of YouTube video-sharing site.

## COUNTRIES WITH HIGHEST NUMBER OF INTERNET USERS

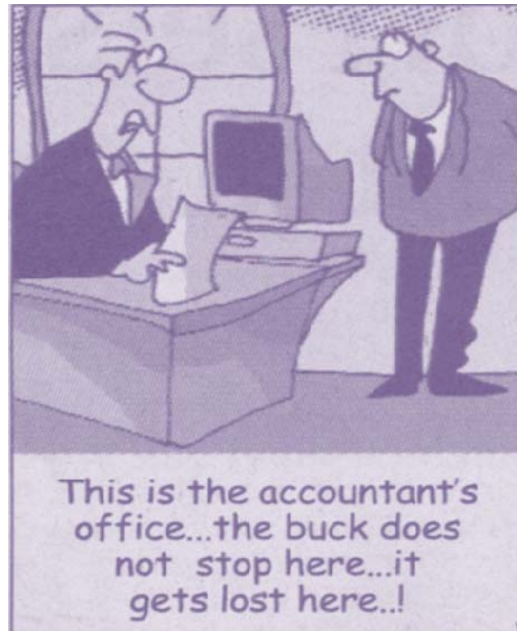


## World Internet Population

250 million in 1999      500 million in 2000  
 1 billion in 2006      15 billion in 2008

*Courtesy: Times of India*

## LAUGHING CORNER



*Courtesy: Economic Times*

View on AUSPI's website [www.auspi.in](http://www.auspi.in)

